



Health Care Access Fiscal Year 2024-2025 Annual Report

Celebrating 25 Years of Assisting our Phoenixville Community

25 Letter from our Executive Director



As we celebrate Health Care Access's 25th anniversary, I can't help but reflect on just how much has changed since our founding in 1999. What began as a part-time, one-person effort led by Tracy Shantz, with funding from the Phoenixville Community Health Foundation and support from Phoenixville Hospital, who remain committed funders and partners with us today, has grown into a

vital community resource that has touched thousands of lives.

In 2000, under the name *Phoenixville Area Dental Network (PADN)*, we enrolled our first client. At the time, PADN was dedicated to dental care for children under the age of 16. While our programs have evolved to meet community needs, our dental program remains the most utilized service at HCA.

Our community provider model has also been key to our success. Today, it includes partnerships with 16 dental practices, 9 vision providers, The Gateway and Giant Pharmacies in Phoenixville, and both Phoenixville Hospital and Penn Radiology. These collaborations make it possible for us to continue connecting our clients with the specialized care they need.

I have had the privilege of witnessing this growth firsthand, joining HCA as its second employee and serving here for the past 18 years. Over the years, we have seen changes in staff, clients, providers, and board members. However, one thing has never changed: HCA's unwavering mission to provide equitable, specialized healthcare while removing the barriers that prevent many community members from receiving care.

As we look back with pride and forward with purpose, I want to extend my heartfelt gratitude to all who have played a role in allowing HCA to operate and thrive for 25 years. Whether you have been a client, staff, board member, provider, donor, partner, volunteer, or supporter, your contributions have made this milestone possible.

It is this collective dedication that has allowed HCA to continue meeting our community where they are and walking with them toward better health. As we step into the next 25 years, we remain committed to listening, adapting, and advocating so that every person in our community has access to the care they need and deserve.

With gratitude,

Renae Bierer
Executive Director

Our Mission

Our mission is to improve the health and quality of life in the greater Phoenixville area by helping the uninsured overcome financial and cultural barriers in obtaining specialized health care.



Our Vision

Our vision is that every eligible resident of the greater Phoenixville area will access the specialized services they need through our programs.

Our Staff



Executive Director
Renae Bierer

Marketing Assistant/Case Manager
Madelyn Anton

Case Manager
Jennifer Weiss

Office Support/Assistant
Claudia Dominguez

Our Board of Directors

Chairperson
Dr. Andrew Timar

Directors
Kathy Clarke
Dr. Leo Galletto
Dr. Megan McCarthy
Barbara O'Connor
Mark Szilagyi

Vice-Chairperson
Michael DiCindio

Directors Emeriti
Dr. Louis Beccaria
Dr. Joel Eisner
Janet Hunter
Richard A. Kunsch, Sr.
Tracy Shantz

Treasurer
Madeline Burns

Secretary
Betsy Rowan

25 Our History

Funded by the Phoenixville Community Health Foundation and supported by the Phoenixville Hospital, the Phoenixville Area Dental Network (PADN) is formed.

Tracy Shantz is hired as the first Executive Director.



Phoenixville Health Care Access Foundation is established.

Original network of providers includes 8 dental practices.

May, 2005

March: **Renae Bierer** is hired as Assistant Director, the second employee.

April: Moved locations to 28 Gay Street, then 32 Gay Street shortly after.

June: **Laura Fretz** is hired as the first secretary.



Nov, 1999

2001

The Dental program begins and operates out of the **Phoenixville Hospital**.

PADN accepts its first child client.

Programming expanded to adults.

The Vision and Prescription programs are added.



September: IRS nonprofit status is approved and name is shortened to Health Care Access.

Jan., 2005

2006

2007

The Emergency Orthopedic program in partnership with **Phoenixville Orthopedic Associates** is opened.

Moved locations to 723 Wheatland Street.

Sept., 2009

The Mammogram program is transferred to HCA from **Phoenixville Hospital's Breast Cancer Awareness Coalition**.

Moved locations to 710 Wheatland Street.

First Marketing Coordinator is hired.

2010

2011

The Immigration program is opened.



Dec., 2018

The Emergency Orthopedic program is closed.

2019

Moved locations to 100 First Street.



The Immigration program is closed.

Renae Bierer is promoted to Executive Director.

June, 2022

2025

Our 25th Anniversary.



25 Our Program Totals 2000 to June 2025

Total Clients Served 24,928

Total Paid to Providers \$6,320,726

RoseAnn

"I am deeply grateful for the help your organization has given me over the past decade. Years ago, I lost my job due to Crohn's disease and severe rheumatoid arthritis. Despite my worsening health, I was denied affordable insurance and Social Security assistance. My doctors did what they could, but I was running out of options—and hope.

That's when I was referred to Health Care Access. From my very first visit, I was treated with kindness, dignity, and respect. Renae helped me get the medications and supplies I desperately needed to manage my illnesses. I truly believe HCA saved my life.

For people like me, those who make too much for help but not enough to afford care, HCA is a Godsend. You gave me back my health, my confidence, and my hope. For that, I will always be grateful."

Asim Family

"We've been part of HCA since 2016, and we initially found the program from a friend reference. HCA has truly helped our family access the care we need. We've been able to receive dental and vision care every year or two, which has made a big difference—especially since everyone in our family has vision issues. Thanks to HCA, we were able to get vision exams and glasses at a reasonable cost. We're truly grateful for the support HCA has provided."

Brigitte

"When my son was three, our pediatric dentist recommended fillings and crowns to protect his baby teeth and prevent future problems. After a delay in care (due to personal reasons), his dental needs became more extensive requiring surgery. With HCA's help, I was able to move forward and get him the treatment he needed." Grateful for the support, she later returned with a heartfelt plaque of thanks. Five-year-old Juan recently had his cleaning, and needed no additional treatment!



Dental

Served 13,128 Clients & Paid \$4,806,193 to Providers

Vision

**Since 2005
Served 6,764 Clients & Paid \$1,033,762 to Providers**

Prescription

**Since 2005
Served 3,678 Clients & Paid \$364,547 to Providers**

Mammogram

**Since 2011
Served 887 Clients & Paid \$84,028 to Providers**

Orthopaedic

**Between 2015 and 2019
Served 24 Clients & Paid \$7,367 to Providers**

Immigration

**Between 2014 and 2022
Served 4,478 Clients**

Juehui

Juehui moved to the U.S. from China in 2019. Her daughter shared, "I'll never forget how scared we were when the eye doctor told us she was in the early stages of macular degeneration. Thankfully, her condition is currently stable—but she needs routine checkups to keep it that way." With no insurance to cover the services needed, Juehui's family was relieved to find our programs. Her daughter remembered, "from the moment we

stepped through their doors, the staff welcomed us with kindness and support."



Rosa

Recently, a former client's daughter came to HCA for a mammogram voucher and applied for dental and vision services, as well. She recalled that her mother, Josefina, was among the very first clients served by Tracy and the team at HCA, almost three decades ago. At that time, HCA helped secure her costly, life-saving medication. "This program has helped me and my family so much," she said to us when leaving.

25 Our Network of Providers

“I am forever grateful for your kindness and assistance during such a difficult time.”



Dental

Chesterbrook Dental
Collegeville Dental Center
Community Medical and Dental Center
Dental Wellness Phoenixville
Divine Dental Care
Endodontic Specialists, PC
Dr. Daniel Green
of Kessler Dental Associates
Innovative Dentistry of Valley Forge
Liberty Dental Group
Loesberg Dental and Associates
Mora Family Dentistry
PA Oral and Maxillofacial Surgery —
Collegeville
Royersford Comfort Dentistry
Starr Valley Dental
Trappe Family Dental
Upper Merion Dental Associates

Vision

All About Eyes
Brandywine Vision Associates
Eye to Eye Vision Center
Fab Eye Care Center
Pearle Vision — Collegeville
Phoenixville Eye Care Specialists and
Optical Shop
Village Optical
Visions Family Eye Care
Visual Edge

Pharmacy

Gateway Pharmacy
Giant Pharmacy — Phoenixville

Mammogram

Penn Radiology
Phoenixville Hospital — Tower Health



“Thank you very much for the support you give us to be able to take care of ourselves.”

“Your organization

didn’t just save my child’s tooth — it eased my worries, too. I’m beyond grateful.”

25

Our Health Programs FY 2024-2025



The Dental Program provides preventative, restorative and emergency care. Required treatment is always covered for children (except for braces).

Stats:

- 776 clients were enrolled (532 adults and 244 children)

Facts:

- The youngest dental client was 2-years-old
- The oldest dental client was 86-years-old

Stats:

- 43 clients were assisted with emergency medications
- 51 clients were enrolled into Patient Assistance Programs with pharmaceuticals



Prescription

We help eligible clients participate in pharmaceutical company Patient Assistance Programs (PAPS). Emergency Assistance with prescription medications is also available for those that qualify.

Stats:

- 378 clients were enrolled (303 adults and 75 children)

Facts:

- 191 pairs of eyeglasses were provided (127 were single vision, 16 bifocals, and 48 progressives)



The Vision Program provides comprehensive eye exams and glasses or contact lenses. HCA may offer other medical eye care on a case by case basis.



Mammogram

Free screening and diagnostic mammograms and ultrasound vouchers are available for anyone with a physician's prescription and who is uninsured.

Stats:

- 119 Free Mammogram vouchers were provided (91 screening and 28 diagnostic)
- 17 ultrasounds and 1 ultrasound guided biopsy were completed

Facts:

- Two program clients received breast cancer diagnoses after undergoing diagnostic mammograms and ultrasounds

25 Our Fiscal Year Financials

“Be the change you want to see in the world.”
— Mahatma Gandhi

Total Support and Revenue: \$621,641

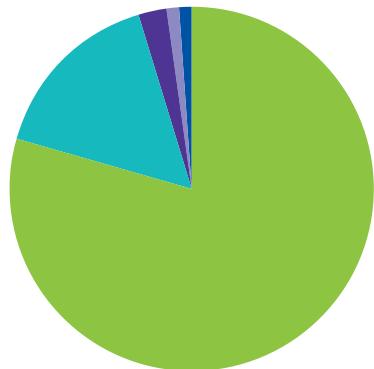
Grants: \$546,237

Contributions: \$48,226

Special Events, net of Expenses: \$23,461

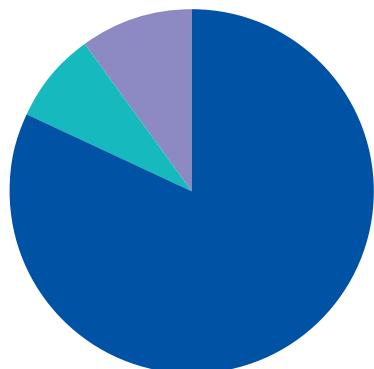
Interest Income: \$3,717

Total Direct Assistance: \$340,387



- Dental: \$270,975
- Vision: \$53,646
- Mammography: \$8,659
- Prescription: \$3,988
- Transportation: \$3,121

Total Expenses: \$746,182



- Program: \$612,273
- Administrative: \$60,869
- Fundraising: \$73,040

Our Client Stories



Ken

Ken, a client first seen in 2017, recently returned to HCA seeking help for severe dental pain. Just a week after reapplying for our dental services, he developed a serious tooth infection that required hospitalization. After receiving antibiotics and being discharged, Ken contacted us again, determined to continue his dental care. HCA arranged free Lyft rides to ensure he could safely get to and from his appointments

and helped cover the cost of his treatment, including exams, x-rays, and the extraction of his remaining seven teeth. Most recently, Ken was fitted with both upper and lower dentures. He stopped by our office to personally thank us for the Lyft rides and proudly shared that he had eaten his first sandwich in years—and finally had a smile he was proud to show off.

“At the end of the day it’s not about what you have or even what you’ve accomplished... it’s about who you’ve lifted up, who you’ve made better. It’s about what you’ve given back.” — Denzel Washington



[Give Back Here](#)

Alice

When 8-year-old Alice failed a routine school vision screening, her family turned to HCA for help. Through our vision program, she received an exam that revealed signs of a rare eye condition, Retinal Synechiae. A follow-up appointment confirmed the diagnosis—along with Juvenile Rheumatoid Arthritis. Acting quickly, our case manager, Jen, gathered clinical documentation and coordinated with CHOP’s social worker who guided the family through CHOP’s charity care process, enabling Alice to receive sight-saving surgery.

After surgery, HCA covered the cost of Alice’s medications and corrective lenses. Today, she continues to receive support through other HCA programs. This is a powerful reminder that early intervention and advocacy can change the course of a child’s life.



25 Our Community Events



Benchmark Federal Credit Union

Chester County residents and businesses showed their generosity during a free shred event on October 26, 2024, hosted by Benchmark Federal Credit Union with donations going directly to Health Care Access. BFCU representative, Chris Breslin, presented Renae Bierer and Madelyn Anton with a check from the event's donations the following month.

Phoenixville Blues Festival

On September 7, 2024, in Reeves Park from 1–10 pm, several local bands and artists performed throughout the day. HCA board and staff offered information at HCA's pop-up tent, including Board Chair, Dr. Andrew Timar.



Holy Ghost Orthodox Church

On a busy July 2024 weekend, HCA was chosen to receive parking donations at Holy Ghost Orthodox Church in Phoenixville. On Friday evening, Renae Bierer and Vicki Tague volunteered with church parishioners in parking duties. On Saturday, Board Members Betsy Rowan and Madi Burns attended the lot.



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An Uplifting Event Part II

On October 16, 2024, HCA held its annual breast health inspired bra art fundraiser at Bistro on Bridge. The fun event raised awareness of HCA's Mammogram program while raising funds for all four health programs.



Bistro on Bridge

Renae Bierer received a donation check from Bistro on Bridge owner, Zach Hoffman, for their March 2025 Philly Eggroll fundraiser benefiting HCA.

Phoenixville YMCA Fun Fest

Madelyn Anton was joined by Renaissance Academy's student ambassador for HCA, Johana Shoen, sharing and distributing information about HCA's four health programs. The event, held on April 26, 2024, was a day dedicated to family fun.



Chester County Pride Fest

Board Member Madi Burns and volunteer Aleiza Furman represented HCA on Bridge Street in Phoenixville for Chester County's annual Pride Fest held on June 7, 2025.



Phoenixville YMCA Senior Fair

On May 28, 2025, Madelyn Anton attended the Phoenixville YMCA Senior Fair where she handed out program information and takeaways including toothbrushes, toothpastes, and medication organizers.



25 Our Anniversary Celebration



PHOENIXVILLE
FREE CLINIC
CARE FOR THE UNINSURED



Sunday, May 4, 2025, 1-5 pm Reeves Park, Phoenixville
Food trucks, live music, giveaways, and family fun

25 Our Generous Supporters

4Kids2C, a fund of the Chester County Community Foundation
Nancy Absher, in honor of Maureen Ryan
Action Karate of Phoenixville
Alianzas de Phoenixville
Anderson Family Charitable Fund
Don and Marilyn Anton, in honor of Virginia Woodruff
John and Patricia Baker
Matt Baker
Mr. and Mrs. John Barbieri, Jr.
Dolores Barker
Robert L. and Agnes Cook Bard Foundation
Pandora Beatrix
Lou Beccaria
Beccaria & Associates, LLC
Beccaria Charitable Foundation, a fund of the Chester County Community Foundation
Benchmark Federal Credit Union
Benjamin Franklin Trust, a fund of the Chester County Community Foundation
Joana Benner
The Bennett Family Foundation
Renae and Ted Bierer
Alice and Bill Bierer
Bistro on Bridge
Kevin Bukay
Madeline Burns
Campbell Ennis Klotzbach Funeral Home
Charlestown United Methodist Church — Ministry Fund
Church Housing Corp.
Mr. and Mrs. Frank Cirone
Kathleen Clarke, in honor of Brian T. Clarke, Jr.
Dr. and Mrs. Allan Cohen

Colonial Gardens
Katherine Conlon
Carolyn Corr
Costco Wholesale
Delta Dental Community Care Foundation
Dental Wellness Phoenixville — Dr. Dan David
Detwiler Family Foundation
Divine Dental Care — Dr. Sofia Barroso
Domenick A. DiCindio
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Fab Eye Care Center
Dr. Herbert Fischer
Sylvia Foreman, in honor of Willis L. Foreman
Dr. and Mrs. John Freehafer
Unruh, Turner, Burke & Frees — Mr. David Frees, III
Mr. and Mrs. Robert Fretz
Dr. Leo and Cynthia Galletto
Galletto, McCarthy, and Associates
Pamela Garnick
Gateway Pharmacy
Holly Geyer, in honor of Virginia Woodruff
Globus Medical
Billie Goldstein
Mary Ann Grace-Pinchock, in honor of Bob Mensch & Luz Hermoza
Margaret Groening
Mr. and Mrs. Robert Hanlon, in honor of Janet Hunter
Michele Harding

Chris James Hector Realty — Christine Hector
Lynne Henry, in honor of Charles M. Henry
Ashley Hoffman
Holy Ghost Orthodox Church
Home Visit Medical — Michael O'Brien
Janet Hunter
Impact100 Philadelphia
Innovative Dentistry — Dr. Christopher Hussian
Melinda Izzo
Nicholas Katra
Kendra Scott — King of Prussia
Mr. and Mrs. John F. Kennedy
Karen Kessler, in honor of Lon R. Kessler
Kiddie Academy of Phoenixville
Kimberton Whole Foods
Barbara Kimball
Tami Klem-Marquardt
Dr. and Mrs. Raymond Kovalski
Dick and Jane Kunsch Family Foundation, a fund of the Chester County Community Foundation
Robert E. Lamb Foundation
Dr. and Mrs. Frederic Liss
Loesberg Dental and Associates
Joyce Macedo
Dr. Kathleen Magness
Maillie, LLP
Beth McCarthy
Mr. and Mrs. Julian McCracken
Mr. and Mrs. Frank Mercurio
Shayna Miller
Karl Miller
Dr. Matthew Naegle, in honor of Nona and Lester Naegle
Nest Home Decor — Oaks
Angie Ng
Robyn Novello
Barbara O'Connor
Lewis and Jean Osterhoudt
Elizabeth Pasquale
Chanelle Petro
Phoenixville Blues Festival
Phoenixville Chiropractic
Phoenixville Community Health Foundation
Phoenixville Federal Bank & Trust
Phoenixville Hospital Medical Staff
Phoenixville Hospital — Tower Health
Dan Polizzi
Pottstown Area Health & Wellness Foundation
Reading Family Foundation, a fund of the Chester County Community Foundation
Renaissance Academy
Matthew Rink
Betsy Rowan
Leo Scoda
Tracy Shantz
Mr. and Mrs. Timothy Shoen
Soroptimist International of Phoenixville
Dr. and Mrs. Gus Spector
St. John's Lutheran Church
St. Mary's Franciscan Shelter
Vanessa Starr
Mr. and Mrs. Phillip Steff
Cathy and Don Stout
Dr. Sarah Strzelecki
Sun East Foundation
Sarah Sweger
Mark A. Szilagyi
Vicki and Tom Tague
Thrift Shop at Phoenixville Hospital
Dr. Andrew Timar
TriCounty Community Network
Trinity Wealth Management
Mr. and Mrs. Steve Tullman
United Concordia Dental Charitable Fund
Upper Merion Dental Associates — Dr. Jay Goldsleger
Cynthia and Joseph Wakefoose
Mr. and Mrs. Alex Weaver
Marjorie Wentz
Lynne Williams
The Wawa Foundation
WSFS Bank
Jake Yasgur



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