



Health Care Access Fiscal Year 2024-2025 Annual Report

Celebrating 25 Years of Assisting our Phoenixville Community

25 Letter

from our Executive Director



As we celebrate Health Care Access's 25th anniversary, I can't help but reflect on just how much has changed since our founding in 1999. What began as a part-time, one-person effort led by Tracy Shantz, with funding from the Phoenixville Community Health Foundation and support from Phoenixville Hospital, who remain committed funders and partners with us today, has grown into a

vital community resource that has touched thousands of lives.

In 2000, under the name *Phoenixville Area Dental Network (PADN)*, we enrolled our first client. At the time, PADN was dedicated to dental care for children under the age of 16. While our programs have evolved to meet community needs, our dental program remains the most utilized service at HCA.

Our community provider model has also been key to our success. Today, it includes partnerships with 16 dental practices, 9 vision providers, The Gateway and Giant Pharmacies in Phoenixville, and both Phoenixville Hospital and Penn Radiology. These collaborations make it possible for us to continue connecting our clients with the specialized care they need.

I have had the privilege of witnessing this growth firsthand, joining HCA as its second employee and serving here for the past 18 years. Over the years, we have seen changes in staff, clients, providers, and board members. However, one thing has never changed: HCA's unwavering mission to provide equitable, specialized healthcare while removing the barriers that prevent many community members from receiving care.

As we look back with pride and forward with purpose, I want to extend my heartfelt gratitude to all who have played a role in allowing HCA to operate and thrive for 25 years. Whether you have been a client, staff, board member, provider, donor, partner, volunteer, or supporter, your contributions have made this milestone possible.

It is this collective dedication that has allowed HCA to continue meeting our community where they are and walking with them toward better health. As we step into the next 25 years, we remain committed to listening, adapting, and advocating so that every person in our community has access to the care they need and deserve.

With gratitude,

Renae Bierer
Executive Director

Our Mission

Our mission is to improve the health and quality of life in the greater Phoenixville area by helping the uninsured overcome financial and cultural barriers in obtaining specialized health care.



Our Vision

Our vision is that every eligible resident of the greater Phoenixville area will access the specialized services they need through our programs.

Our Staff



Executive Director
Renae Bierer

Marketing Assistant/Case Manager
Madelyn Anton

Case Manager
Jennifer Weiss

Office Support/Assistant
Claudia Dominguez

Our Board of Directors

Chairperson
Dr. Andrew Timar

Vice-Chairperson
Michael DiCindio

Treasurer
Madeline Burns

Secretary
Betsy Rowan

Directors
Kathy Clarke
Dr. Leo Galletto
Dr. Megan McCarthy
Barbara O'Connor
Mark Szilagyi

Directors Emeriti
Dr. Louis Beccaria
Dr. Joel Eisner
Janet Hunter
Richard A. Kunsch, Sr.
Tracy Shantz

25 Our History

Funded by the **Phoenixville Community Health Foundation** and supported by the **Phoenixville Hospital**, the **Phoenixville Area Dental Network (PADN)** is formed.

Tracy Shantz is hired as the first Executive Director.

Nov., 1999

Original network of providers includes 8 dental practices.

2001

2000

The **Dental** program begins and operates out of the **Phoenixville Hospital**.

PADN accepts its first child client.



Phoenixville Health Care Access Foundation is established.

May, 2005

Jan., 2005

The **Vision** and **Prescription** programs are added.

2006

Programming expanded to adults.

2007

September: IRS nonprofit status is approved and name is shortened to **Health Care Access**.



June: **Laura Fretz** is hired as the first secretary.

March: **Renae Bierer** is hired as Assistant Director, the second employee.

April: Moved locations to 28 Gay Street, then 32 Gay Street shortly after.

2008

The **Emergency Orthopedic** program in partnership with **Phoenixville Orthopedic Associates** is opened.



Moved locations to 723 Wheatland Street.

Sept., 2009

2010

First Marketing Coordinator is hired.

2011

The **Mammogram** program is transferred to HCA from **Phoenixville Hospital's Breast Cancer Awareness Coalition**.

2014

The **Immigration** program is opened.



The **Immigration** program is closed.

Renae Bierer is promoted to Executive Director.

June, 2022

Dec., 2018

Moved locations to 710 Wheatland Street.

2019

The **Emergency Orthopedic** program is closed.

Aug., 2021

Moved locations to 100 First Street.

2025

Our 25th Anniversary.



25 **Our Program** **Totals** 2000 to June 2025

Total Clients Served 24,928

Total Paid to Providers \$6,320,726

RoseAnn

"I am deeply grateful for the help your organization has given me over the past decade. Years ago, I lost my job due to Crohn's disease and severe rheumatoid arthritis. Despite my worsening health, I was denied affordable insurance and Social Security assistance. My doctors did what they could, but I was running out of options—and hope.

That's when I was referred to Health Care Access. From my very first visit, I was treated with kindness, dignity, and respect. Renae helped me get the medications and supplies I desperately needed to manage my illnesses. I truly believe HCA saved my life.

For people like me, those who make too much for help but not enough to afford care, HCA is a Godsend. You gave me back my health, my confidence, and my hope. For that, I will always be grateful."

Asim Family

"We've been part of HCA since 2016, and we initially found the program from a friend reference. HCA has truly helped our family access the care we need. We've been able to receive dental and vision care every year or two, which has made a big difference—especially since everyone in our family has vision issues. Thanks to HCA, we were able to get vision exams and glasses at a reasonable cost. We're truly grateful for the support HCA has provided."

Brigitte

"When my son was three, our pediatric dentist recommended fillings and crowns to protect his baby teeth and prevent future problems. After a delay in care (due to personal reasons), his dental needs became more extensive requiring surgery. With HCA's help, I was able to move forward and get him the treatment he needed." Grateful for the support, she later returned with a heartfelt plaque of thanks. Five-year-old Juan recently had his cleaning, and needed no additional treatment!



Juehui

Juehui moved to the U.S. from China in 2019. Her daughter shared, "I'll never forget how scared we were when the eye doctor told us she was in the early stages of macular degeneration. Thankfully, her condition is currently stable—but she needs routine checkups to keep it that way." With no insurance to cover the services needed, Juehui's family was relieved to find our programs. Her daughter remembered, "from the moment we



stepped through their doors, the staff welcomed us with kindness and support."

Dental

Served 13,128 Clients &
Paid \$4,806,193 to Providers

Vision

Since 2005
Served 6,764 Clients &
Paid \$1,033,762 to Providers

Prescription

Since 2005
Served 3,678 Clients &
Paid \$364,547 to Providers

Mammogram

Since 2011
Served 887 Clients &
Paid \$84,028 to Providers

Orthopaedic

Between 2015 and 2019
Served 24 Clients &
Paid \$7,367 to Providers

Immigration

Between 2014 and 2022
Served 4,478 Clients

Rosa

Recently, a former client's daughter came to HCA for a mammogram voucher and applied for dental and vision services, as well. She recalled that her mother, Josefina, was among the very first clients served by Tracy and the team at HCA, almost three decades ago. At that time, HCA helped secure her costly, life-saving medication. "This program has helped me and my family so much," she said to us when leaving.

25 Our Network of Providers

“I am forever grateful for your kindness and assistance during such a difficult time.”



Dental

Chesterbrook Dental
 Collegeville Dental Center
 Community Medical and Dental Center
 Dental Wellness Phoenixville
 Divine Dental Care
 Endodontic Specialists, PC
 Dr. Daniel Green
 of Kessler Dental Associates
 Innovative Dentistry of Valley Forge
 Liberty Dental Group
 Loesberg Dental and Associates
 Mora Family Dentistry
 PA Oral and Maxillofacial Surgery —
 Collegeville
 Royersford Comfort Dentistry
 Starr Valley Dental
 Trappe Family Dental
 Upper Merion Dental Associates

Vision

All About Eyes
 Brandywine Vision Associates
 Eye to Eye Vision Center
 Fab Eye Care Center
 Pearle Vision — Collegeville
 Phoenixville Eye Care Specialists and
 Optical Shop
 Village Optical
 Visions Family Eye Care
 Visual Edge

Pharmacy

Gateway Pharmacy
 Giant Pharmacy — Phoenixville

Mammogram

Penn Radiology
 Phoenixville Hospital — Tower Health

“Thank

you very much for the support you give us to be able to take care of ourselves.”

“Your organization

didn't just save my child's tooth—it eased my worries, too. I'm beyond grateful.”

25 Our Health Programs FY 2024–2025



Dental

The Dental Program provides preventative, restorative and emergency care. Required treatment is always covered for children (except for braces.)

Stats:

- 776 clients were enrolled (532 adults and 244 children)

Facts:

- The youngest dental client was 2-years-old
- The oldest dental client was 86-years-old

Stats:

- 378 clients were enrolled (303 adults and 75 children)

Facts:

- 191 pairs of eyeglasses were provided (127 were single vision, 16 bifocals, and 48 progressives)



Vision

The Vision Program provides comprehensive eye exams and glasses or contact lenses. HCA may offer other medical eye care on a case by case basis.

Stats:

- 43 clients were assisted with emergency medications
- 51 clients were enrolled into Patient Assistance Programs with pharmaceuticals

Facts:

- \$42 was the average cost of a one-month supply of emergency medication



Prescription

We help eligible clients participate in pharmaceutical company Patient Assistance Programs (PAPs). Emergency Assistance with prescription medications is also available for those that qualify.



Mammogram

Free screening and diagnostic mammograms and ultrasound vouchers are available for anyone with a physician's prescription and who is uninsured.

Stats:

- 119 Free Mammogram vouchers were provided (91 screening and 28 diagnostic)
- 17 ultrasounds and 1 ultrasound guided biopsy were completed

Facts:

- Two program clients received breast cancer diagnoses after undergoing diagnostic mammograms and ultrasounds

25 Our Fiscal Year Financials

“Be the change you want to see in the world.”
— Mahatma Gandhi

Total Support and Revenue: \$621,641

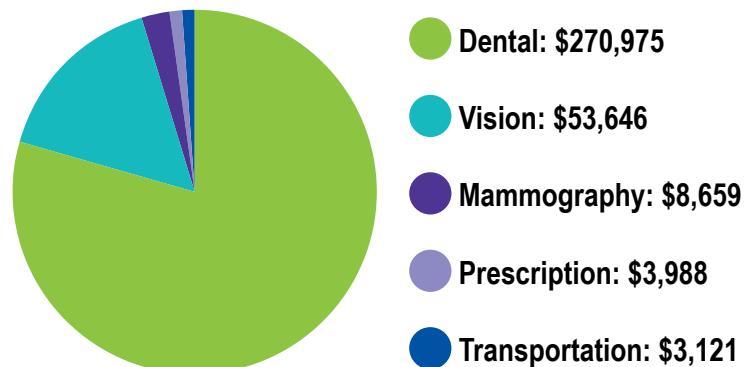
Grants: \$546,237

Contributions: \$48,226

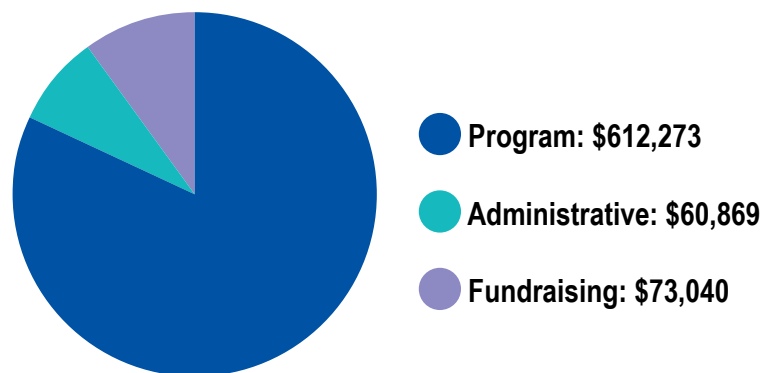
Special Events, net of Expenses: \$23,461

Interest Income: \$3,717

Total Direct Assistance: \$340,387



Total Expenses: \$746,182



Our Client Stories



Ken

Ken, a client first seen in 2017, recently returned to HCA seeking help for severe dental pain. Just a week after reapplying for our dental services, he developed a serious tooth infection that required hospitalization. After receiving antibiotics and being discharged, Ken contacted us again, determined to continue his dental care. HCA arranged free Lyft rides to ensure he could safely get to and from his appointments and helped cover the cost of his treatment, including exams, x-rays, and the extraction of his remaining seven teeth. Most recently, Ken was fitted with both upper and lower dentures. He stopped by our office to personally thank us for the Lyft rides and proudly shared that he had eaten his first sandwich in years—and finally had a smile he was proud to show off.

“At the end of the day it’s not about what you have or even what you’ve accomplished... it’s about who you’ve lifted up, who you’ve made better. It’s about what you’ve given back.” — Denzel Washington



[Give Back Here](#)

Alice

When 8-year-old Alice failed a routine school vision screening, her family turned to HCA for help. Through our vision program, she received an exam that revealed signs of a rare eye condition, Retinal Synechiae. A follow-up appointment confirmed the diagnosis—along with Juvenile Rheumatoid Arthritis. Acting quickly, our case manager, Jen, gathered clinical documentation and coordinated with CHOP’s social worker who guided the family through CHOP’s charity care process, enabling Alice to receive sight-saving surgery.

After surgery, HCA covered the cost of Alice’s medications and corrective lenses. Today, she continues to receive support through other HCA programs. This is a powerful reminder that early intervention and advocacy can change the course of a child’s life.



25 Our Community Events



Benchmark Federal Credit Union

Chester County residents and businesses showed their generosity during a free shred event on October 26, 2024, hosted by Benchmark Federal Credit Union with donations going directly to Health Care Access. BFCU representative, Chris Breslin, presented Renae Bierer and Madelyn Anton with a check from the event's donations the following month.

Phoenixville Blues Festival

On September 7, 2024, in Reeves Park from 1-10 pm, several local bands and artists performed throughout the day. HCA board and staff offered information at HCA's pop-up tent, including Board Chair, Dr. Andrew Timar.



Holy Ghost Orthodox Church

On a busy July 2024 weekend, HCA was chosen to receive parking donations at Holy Ghost Orthodox Church in Phoenixville. On Friday evening, Renae Bierer and Vicki Tague volunteered with church parishioners in parking duties. On Saturday, Board Members Betsy Rowan and Madi Burns attended the lot.



Bistro on Bridge

Renae Bierer received a donation check from Bistro on Bridge owner, Zach Hoffman, for their March 2025 Philly Eggroll fundraiser benefiting HCA.

An Uplifting Event Part II

On October 16, 2024, HCA held its annual breast health inspired bra art fundraiser at Bistro on Bridge. The fun event raised awareness of HCA's Mammogram program while raising funds for all four health programs.



Phoenixville YMCA Fun Fest

Madelyn Anton was joined by Renaissance Academy's student ambassador for HCA, Johana Shoen, sharing and distributing information about HCA's four health programs. The event, held on April 26, 2024, was a day dedicated to family fun.



Phoenixville YMCA Senior Fair

On May 28, 2025, Madelyn Anton attended the Phoenixville YMCA Senior Fair where she handed out program information and takeaways including toothbrushes, toothpastes, and medication organizers.

Chester County Pride Fest

Board Member Madi Burns and volunteer Alezea Furman represented HCA on Bridge Street in Phoenixville for Chester County's annual Pride Fest held on June 7, 2025.



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25 Our Anniversary Celebration



PHOENIXVILLE
FREE CLINIC
CARE FOR THE UNINSURED



Sunday, May 4, 2025, 1-5 pm Reeves Park, Phoenixville
Food trucks, live music, giveaways, and family fun

25 Our Generous Supporters

4Kids2C, a fund of the Chester County Community Foundation
 Nancy Absher, in honor of Maureen Ryan
 Action Karate of Phoenixville
 Alianzas de Phoenixville
 Anderson Family Charitable Fund
 Don and Marilyn Anton, in honor of Virginia Woodruff
 John and Patricia Baker
 Matt Baker
 Mr. and Mrs. John Barbieri, Jr.
 Dolores Barker
 Robert L. and Agnes Cook Bard Foundation
 Pandora Beatrix
 Lou Beccaria
 Beccaria & Associates, LLC
 Beccaria Charitable Foundation, a fund of the Chester County Community Foundation
 Benchmark Federal Credit Union
 Benjamin Franklin Trust, a fund of the Chester County Community Foundation
 Joana Benner
 The Bennett Family Foundation
 Renae and Ted Bierer
 Alice and Bill Bierer
 Bistro on Bridge
 Kevin Bukay
 Madeline Burns
 Campbell Ennis Klotzbach Funeral Home
 Charlestown United Methodist Church — Ministry Fund
 Church Housing Corp.
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 Kathleen Clarke, in honor of Brian T. Clarke, Jr.
 Dr. and Mrs. Allan Cohen

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 Delta Dental Community Care Foundation
 Dental Wellness Phoenixville — Dr. Dan David
 Detwiler Family Foundation
 Divine Dental Care — Dr. Sofia Barroso
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 DiCindio Law, LLC
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 Galletto, McCarthy, and Associates
 Pamela Garnick
 Gateway Pharmacy
 Holly Geyer, in honor of Virginia Woodruff
 Globus Medical
 Billie Goldstein
 Mary Ann Grace-Pinchock, in honor of Bob Mensch & Luz Hermoza
 Margaret Groening
 Mr. and Mrs. Robert Hanlon, in honor of Janet Hunter
 Michele Harding

Chris James Hector Realty — Christine Hector
 Lynne Henry, in honor of Charles M. Henry
 Ashley Hoffman
 Holy Ghost Orthodox Church
 Home Visit Medical — Michael O'Brien
 Janet Hunter
 Impact100 Philadelphia
 Innovative Dentistry — Dr. Christopher Hussin
 Melinda Izzo
 Nicholas Katra
 Kendra Scott — King of Prussia
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 Kiddie Academy of Phoenixville
 Kimberton Whole Foods
 Barbara Kimball
 Tami Klem-Marquardt
 Dr. and Mrs. Raymond Kovalski
 Dick and Jane Kunsch Family Foundation, a fund of the Chester County Community Foundation
 Robert E. Lamb Foundation
 Dr. and Mrs. Frederic Liss
 Loesberg Dental and Associates
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 Dr. Kathleen Magness
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 Mr. and Mrs. Julian McCracken
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 Shayna Miller
 Karl Miller
 Dr. Matthew Naegle, in honor of Nona and Lester Naegle
 Nest Home Decor — Oaks
 Angie Ng
 Robyn Novello
 Barbara O'Connor
 Lewis and Jean Osterhoudt
 Elizabeth Pasquale
 Chanelle Petro
 Phoenixville Blues Festival
 Phoenixville Chiropractic

Phoenixville Community Health Foundation
 Phoenixville Federal Bank & Trust
 Phoenixville Hospital Medical Staff
 Phoenixville Hospital — Tower Health
 Dan Polizzi
 Pottstown Area Health & Wellness Foundation
 Reading Family Foundation, a fund of the Chester County Community Foundation
 Renaissance Academy
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 Betsy Rowan
 Leo Scoda
 Tracy Shantz
 Mr. and Mrs. Timothy Shoen
 Soroptimist International of Phoenixville
 Dr. and Mrs. Gus Spector
 St. John's Lutheran Church
 St. Mary's Franciscan Shelter
 Vanessa Starr
 Mr. and Mrs. Phillip Steff
 Cathy and Don Stout
 Dr. Sarah Strzelecki
 Sun East Foundation
 Sarah Sweger
 Mark A. Szilagyi
 Vicki and Tom Tague
 Thrift Shop at Phoenixville Hospital
 Dr. Andrew Timar
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 Trinity Wealth Management
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 United Concordia Dental Charitable Fund
 Upper Merion Dental Associates — Dr. Jay Goldsleger
 Cynthia and Joseph Wakefoose
 Mr. and Mrs. Alex Weaver
 Marjorie Wentz
 Lynne Williams
 The Wawa Foundation
 WSFS Bank
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